

concept of make it while you can in the summer is still true in our industry. We all must do what we can to move our customers freight and mail better than any of our competitors. Our commitment to take care of our current and new freight customers will be the success of our company. Let's all work safe, smart, respect your fellow employee, and have fun. You can only control those things you have control over. We can control our freight and our freight customers. I am asking for your help to do what you can each and every day to serve our customers.

Cheers to a great Alaska summer.

Todd Wallace

Maintenance Update

by Don Bowman, Director of Maintenance

Curtis Millard and I attended the AS3/GSE conference in Las Vegas in March. There were many product support vendors there and many seminars to attend.

While we were at the conference the maintenance department performed a 30,000 hour wing inspection – a week long project. The 30K inspection was led by Merlyn Parret with the assistance of Tom Belleau, the rest of the maintenance team, and everyone did a great job. We have also completed all of the 45,000 hour Beech Empennage Inspections, with little to no difficulties. This gives the Empennage unlimited life and was accomplish one month before the due date.

Brent Hubbard became RII authorized and has assumed the alternate lead position on night shift. Next month we will up grading our Cessna 207 Capstone system – this is the last planned upgrade for the original Phase I program. This will enhance the avionics system in the aircraft and increase safety. Ace has elected to continue, voluntarily, with the “obsolete” Phase I program in the interest of increased safety in the Delta region.

As the seniority of our maintenance crew increases, longer individual vacations are being requested and approved. The maintenance crew should anticipate some temporary shift rescheduling to cover for other crew members that are taking extended vacations.

Employee of the Month

January 2005 - Maria Tibbetts



Alaska Central Express management has selected Ms. Maria Tibbetts, Supervisor, Customer Service and Sales since February 18, 2004, as Employee of the Month for January 2005.

Ms. Tibbetts has been instrumental in overseeing the growth of customers served daily by ACE in her department. Every aspect of ACE's cargo business in Customer Service grew to record numbers in 2004. This includes the daily number of customers served, the number of daily airway bills completed – even the number of phone calls answered each day. Since coming on board with ACE, Ms. Tibbetts has drafted and put into place processes and procedures which streamline and standardize operations for both the Anchorage and the out stations' Customer Service.

Ms. Tibbetts and her staff have worked (often under fire) to accommodate this department's rapid growth; they interact daily with our customer – our most valued asset – in a professional manner and competently handle the ever-increasing daily workload.

Thank you Maria Tibbetts (and all the staff of Customer Service) for a job well done! As recipient of the Employee of the Month award, Ms. Tibbetts receives a \$100 gift certificate, her name on the Employee of the Month plaque, and a reserved front row parking space. Alaska Central Express!

Caleb Livingston, Lia Porras, Vanessa Robinson, Greg Hawthorne

One of the shining stars in the Aleutians - The Dutch Harbor ACE station and all its employees were recently recognized as the Employees of the month for January. The hard work by Greg Hawthorne and his entire staff is truly a team effort in getting the job done day in and day out. They have helped establish ACE as the prime cargo carrier in and out of Dutch. They also have helped start a new venture with ACE Air Services in our fueling and ground handling business. The station has also set new records for poundage of seafood shipped out of Dutch Harbor. It is truly a group effort by all of our Dutch ACE employees. And for this we say, “Thanks for a job well done.”



February 2005 - David “Dave” G. Erickson



Alaska Central Express (ACE) management has selected Mr. David “Dave” G. Erickson as Employee of the Month.

Dave has been a BE1900 Captain with ACE since August of 1996 which is just a month after the inception of ACE in Anchorage. He was part of the core group that flew single pilot in the BE1900.

Dave always has a friendly and jovial attitude with a characteristic mind-set of getting the job done.

Dave has 18,000 hours of flight time. Approximately 10,000 hours (3000 single pilot) of that in the BE1900. He typifies the type of pilot that Captain ACE exemplifies.

As recipient of the Employee of the Month award, Mr. Erickson will receive a \$100 dollar gift certificate, His name on the employee of the month plaque, and a reserved front row parking space.

March 2005 - Tom Belleau



Alaska Central Express management has selected Mr. Tom Belleau as Employee of the Month for March 2005. Mr. Belleau is currently an Alternate Lead Mechanic/RII Inspector and has been since December 1, 1999. Tom is a life long Alaskan and has been working in aviation for 10 years, prior to that he had been an automotive mechanic. Tom comes from an aviation rich family with most members either flying and / or maintaining aircraft.

Tom and has helped ACE overcome many AOG situations in the past 5 years and is greatly appreciated by ACE. His latest exploits were time critical efforts in structural repair of one of our aircraft, and that effort earned him Employee of the Month for March 2005.

As a recipient of the Employee of the Month award, Mr. Belleau receives a \$100 gift certificate, his name on the Employee of the Month plaque, and reserved front row parking space.

You are making a difference in Alaska Central Express!